

REOPENING GUIDE

RESTAURANT READINESS CHECKLIST



EXTERIOR

10:30AM	5:30PM	Close	Check for Readiness	
			Windows/Doors Clean- Streak free	
			Sidewalk clean- no stains or debris	
			Parking lot clean, free of trash	
			Landscape appealing/neat,mulched,litter free	
			Dumpster area clean/lid closed	
			Exterior lighting is on/working properly	
			Awnings clean and in good repair	
			Monument/Building signage working,	
			Reader Board Current/ No missing letters	
			Green cleaning buckets/proper solution in use	
			Red santi bucket/ proper solution & ppm verified	

WALK-IN, FREEZER, & DRY STORAGE

10:30AM	5:30PM	Close	Check for Readiness	
			Storage area clean and organized, grocery fronts	
			Cleaning supplies stored properly	
			Walk in cooler clean and organized, Proper temp.	
			Walk in Freezer clean and organized, Proper temp.	
			Floor free of water pools, clean, wet floor signs	
			All products rotated by FIFO, Labeled	
		·	Temperatures checked and recorded (Proper settings)	
			Hand sinks stocked and operating per requirements	

Diners see minimizing risk as a two-way street.

Consumers expect restaurants to maintain
a safe environment once reopened, but they
intend to do their part as well. They won't be
quick to abandon COVID learned behaviors
like social distancing and extra sanitizing.

What measures would consumers adopt to minimize risk at sit-down restaurants? (% of total consumers who PROBABLY WOULD do the following:)

Wash hands more frequently	86%
Maintain distance from other diners	86%
Avoid crowded waiting areas	83%
Avoid restaurants with "open" food	79%
Disinfect / wipe down surfaces	66%
Avoid ordering raw / uncooked foods	64%
Avoid ordering shared foods	59%
Maintain distance from others in my party	52%

Source: Datassential COVID-19 Report 15: Ready or Not. 4.23.20



TEAM MEMBERS

10:30AM	5:30PM	Close	Check for Readiness	
			All crew in proper uniforms, gloves, face coverings	
			Hat and hair restraints in use where applicable	
			Proper shoes, leather, closed toe, non-skid, clean	
			Attitudes are positive, pre-shift meeting complete	
			Every team member talked into position	

MANAGER FUNCTIONS

10:30AM	5:30PM	Close	Check for Readiness	
			Daily, weekly, monthly cleaning assigned	
			Doors open (morning) Locked (Closed)	
			Line check complete, shift notes recorded in log	
			Travel paths and walk abouts completed	

DINING ROOM

10:30AM	5:30PM	Close	Check for Readiness
			Blinds/shades up halfway a.m/ all the way up p.m
			Floor in vestibule clean, floor mat clean/vacuumed
			Dry erase board/ black board set up/current
			Railings and ledges dusted/ clean, windows clean
			Lights on and working ,correct levels per day-part
			Highchairs/boosters clean and serviceable
			Plants clean and watered
			Pictures/mirrors clean and in good order
			Menus stocked, special boards updated
			Green cleaning buckets/proper solution in use
			Red santi bucket/ proper solution & ppm verified
			Hand sanitizer stations set up through dining/bar area
			TV Programming/correct programming on
			Themostats checked, correct settings per weather
			Sound system theme and volume correct
			Trash receptacles clean, inside and exterior
			Neon signs, p.o.s working and in good order
			Vending/juke box machines clean and serviceable
			Tables/Booths/Chairs clean and chairs posted
			Tables set up per schematic/floor chart
			HVAC vents clean, high dusting clean
			Condiments/table tops clean and sanitized
			Server station clean and sanitized, Beverage area
			Floors/Trash receptacles clean and odor free
			Balloons, kids menus/activity sheets available

RESTAURANT READINESS CHECKLIST

KEY INSIGHT

When restaurants reopen, America will consider dining in. More than half of diners would at least consider dining in at a restaurant right away after it reopens. Males, Millennials and households with kids are more likely to be ready as soon as they open.

Source: Datassential COVID-19 Report 15: Ready or Not. 4,23,20

RESTROOM (MEN'S AND WOMENS)

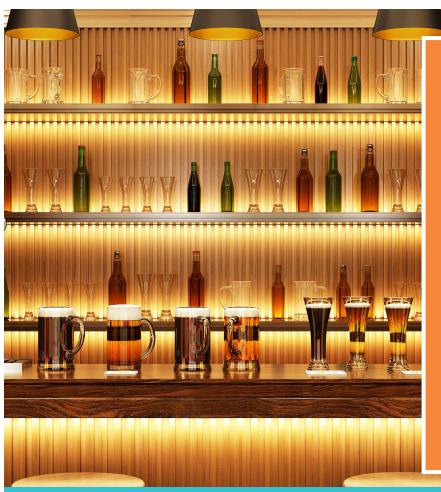
10:30AM	5:30PM	Close	Check for Readiness	
			Doors clean/ no kick marks	
			lights on (off at night) & working	
			Walls and HVAC vents clean (no dust bunnies)	
			Floor clean including baseboards	
			Mirror clean, free from streaks & smudges	
			Trash receptacles clean, Lid, placed by door	
			Toilet/Urinal fixtures clean & shining, working	
			Plumbing in proper working order, no leaks	
			Paper supplies in place, hand towels & toilet paper	

HEART OF HOUSE

10:30AM	5:30PM	Close	Check for Readiness	
			Back door clean and secured	
			Floors/fatigue mats clean	
			Walls and retune/HVAC vents clean	
			Lights on and working	
			Equipment working properly (off at night)	
			Alley area and warming drawers clean	
			Toasters, slicers, microwaves, heat lamps clean	
			Hoods, fryers, cook line clean	
			Green cleaning buckets/proper solution in use	
			Red santi bucket/ proper solution & ppm verified	
			Fryers filtered/ filter machine clean after use	
			Grill clean, hot and cold areas noted	
			Ice machine working & clean, scoop in holster	
			Pans/utensils clean and stored properly	
			Prep tables clean and set up, santi bucket/towels	
			Trash receptacles clean- interior/exterior	
			3 compartment sink clean and set up wash,rinse sanitize	
			Mop sink, santi buckets, wet floor signs clean and in use	
			Coolers and reach-ins clean and purged (FIFO) used	
			Wall charts/ 5 in 1 labor posters clean and posted	
			Hand sinks stocked and operating, warm water, soap,towels	
			Prep production complete or in progress (Time Goals)	
<u> </u>			Hand sinks stocked and operating per requirements	

BAR AREA

10:30AM	5:30PM	Close	Check for Readiness	
			Ice Bins stocked and cleaned	
			Beer walk-in is organized/clean	
			Floors/Fatigue mats clean	
			Menu's and bartop set-up for service	
			Register properly set-up/clean and organized	
			Shelves organized & clean	
			Liquor towers organized & clean, spouts flagged	
			Equipment clean and sanitized	
			All equipment working properly	
			3 compartment sink set up. Wash/rinse/sanitize	
			Tables, stools clean posted towards entrance	
			Trash receptacles clean and odor free	
			All products restocked, (labels facing forward)	
			Tables set up per schematic	
			Tap towers wiped down and streak free	
			Fresh fruit cut daily- Shift to Shift	
			Green cleaning buckets/proper solution in use	
			Red santi bucket/ proper solution & ppm verified	



KEY INSIGHT

Diners support tactics that promote social distancing and sanitation.

Which would you support to ensure your safety dining in at a restaurant? (% of total consumers who SUPPORT restaurants requiring the following:)

	3 / 1 / 3 /
6 feet or more distance required	85%
Customers sanitize hands upon entering	81%
Customers at bar must have a seat	81%
Must wait outside if waiting for a table	73%
Seating by reservation only	69%
No physical menus	65%

Source: Datassential COVID-19 Report 15: Ready or Not, 4.23.20